

Installing Printer Drivers and Control Panel Software for AddressRight® Series Printers - Global/SECAP

Page 1 of 26

Introduction

This document provides instructions for installing the printer drivers and Control Panel software for the AddressRight® Series of printers. Refer to the table below for the CDs covered by these instructions.

Software Driver CD Installations Covered In this Document

Description	Part Number (Eng. use only - can't be ordered)*	Shuttle Head Printer Driver	Fixed Head Printer Driver	Control Panel Software	Envelope Designer Plus	DocuMatch Driver	DA900 Driver	Firmware**
<i>Pitney Bowes Global</i> Fixed Head/Shuttle Head Printer Driver CD	W910000	Yes	Yes	Yes	No	No	No	No
<i>SECAP US/Global</i> Fixed Head/Shuttle Head Printer Driver CD	W910001	Yes	Yes	Yes	No	No	No	No

*It is available for download from US GMS Service Network (go to the *Downloads* page, AddressRight Printers section).

**Firmware for the fixed head/shuttle head printers is not provided on any of the driver CDs. It is shipped with new machines and available as a download from US GMS Service Network (go to the *Downloads* page, AddressRight Printers section).

Minimum Requirements to Install

The following minimum requirements must be met (for all install CDs) for the install to run:

- Administrative rights required to install software. If administrative rights have not been assigned, contact the customer's IT department.
- The PC must have 5MB available disk space.
- *Windows® XP systems* must have *Windows XP Service Pack 3* (or higher) installed.
- *Windows® Vista systems* must have *Windows Vista Service Pack 2* (or higher) installed
- *Windows® 7 systems* must have the latest *Windows 7 Service Pack* installed

Important Note When Connecting via USB Port



IMPORTANT: If you are connecting the AddressRight® DA Printer through the *USB port* of the PC, you must install the print driver software **BEFORE** you plug in the printer USB cable into the PC, contrary to the normal order of "plug and play".

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*The Control Panel Software is installed as part of these printer driver installs.

Notes On Using These Instructions

- Microsoft no longer supports Windows 2000 as of July, 2010, and consequently, neither does Pitney Bowes. There are no Windows 2000 drivers on these CDs.
- There is no driver support for the DA900 printer.
- You may or may not be prompted to follow the steps in all of these sections, depending upon the driver and software options you select to install.
- All screen displays in this installation show a **Windows XP** system using a **Pitney Bowes-branded** install, unless otherwise noted.

Section 1 - Installing the Printer Driver - DAXxS/DAXxF with USB

NOTES:

- The install procedures are identical between the Pitney Bowes Global CD and SECAP CD. The screen displays shown here represent a Pitney Bowes-branded system.
- The install steps are the same between the various Windows operating systems, except as noted.
- The screen figures represent the Windows XP operating system, except as noted.
- The Control Panel Software is installed as part of the printer driver install.

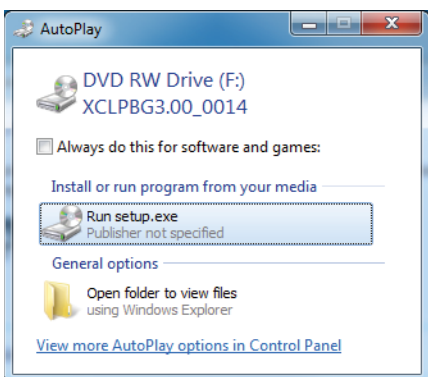


IMPORTANT: If you are connecting the AddressRight® DA Printer through the *USB port* of the PC, you must install the print driver software **BEFORE** you plug in the printer USB cable into the PC, contrary to the normal order of "plug and play".

1. Insert the CD into the CD-DVD drive.

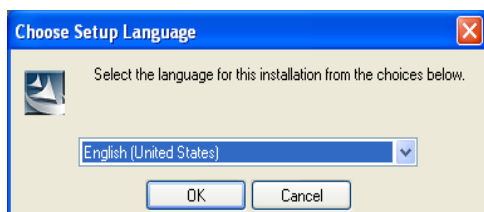
NOTE: If the program does not start automatically, click **Start** and select **Run**. Type **D:\Setup.exe**, (where **D:** represents your CD-DVD drive), and then click **OK**.

Windows 7/Windows Vista - At the AutoPlay screen, click on **Run Setup.exe** when it displays. At the User Account Control screen, select **Allow**.



Windows 7/Windows Vista

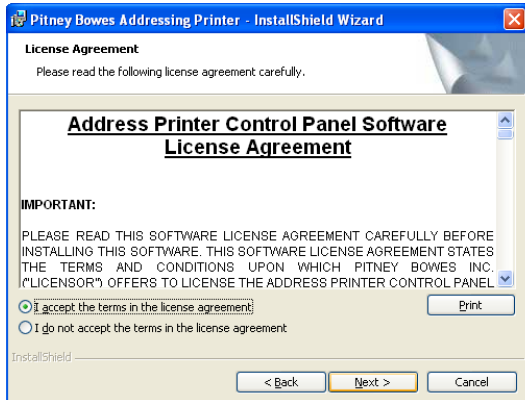
2. The Choose Setup Language dialog box appears. Select the appropriate language from the drop-down list and click **OK**.



3. The Preparing to Install window appears. A progress bar indicates the system is extracting files.

Section 1 - Installing the Printer Driver - DAxxS/DAxxF with USB

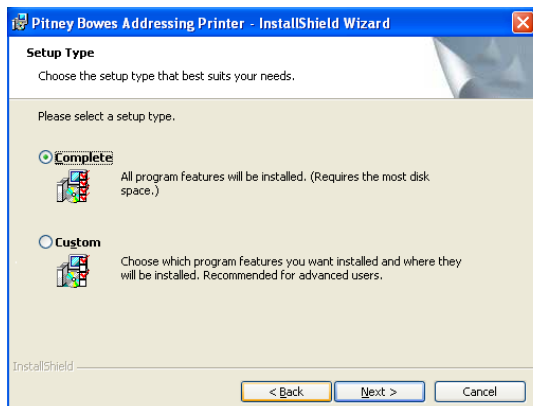
4. The Welcome to the InstallShield Wizard for Pitney Bowes or (Secap) Addressing Printer window appears. Click **Next** to continue.
5. The License Agreement window appears. Click the **I accept the terms in the license agreement** radio button and then click **Next** to continue.



6. The Destination Folder window appears. Click **Next** to accept the default folder location.

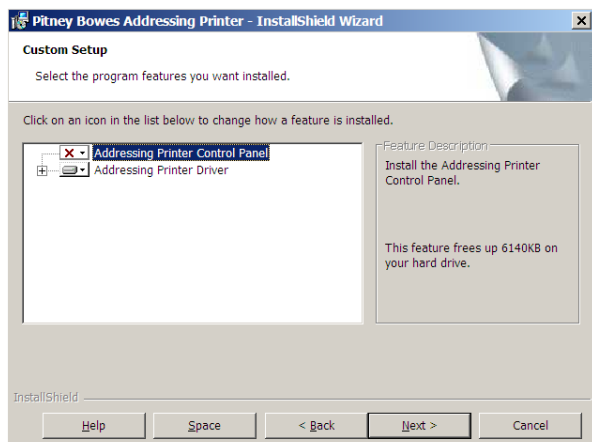
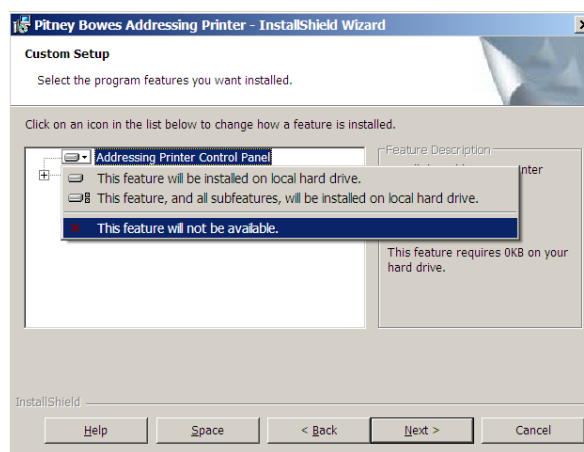
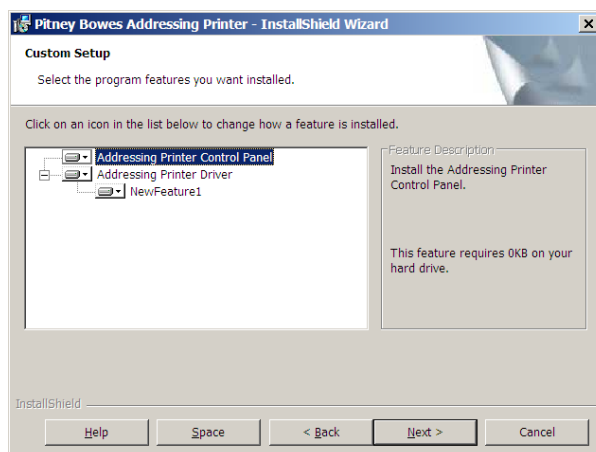
Section 1 - Installing the Printer Driver - DAXxS/DAXxF with USB

7. The Setup Type window appears. Click **Next** to accept the default setting and install all of the program features.



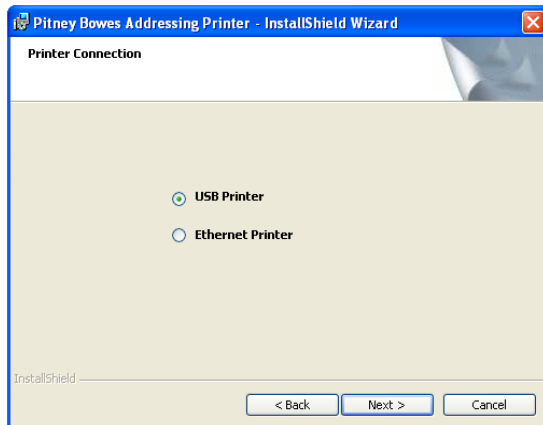
NOTE: We recommend performing the Control Panel software and the printer driver installation. However, the printer driver can be installed without the Control Panel software. To install the printer driver only:

- Click the **Custom** radio button in the Setup Type window. The Custom Setup window appears.
- Click on the **Addressing Printer Control Panel** option, then select **This Feature will not be available.** from the list that appears.
- Click **Next** to continue.



Section 1 - Installing the Printer Driver - DAxxS/DAxxF with USB

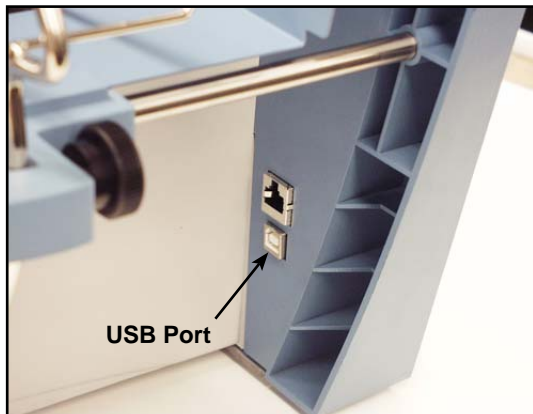
8. The Printer Connection window appears. Click the **USB Printer** radio button, then click **Next** to continue.



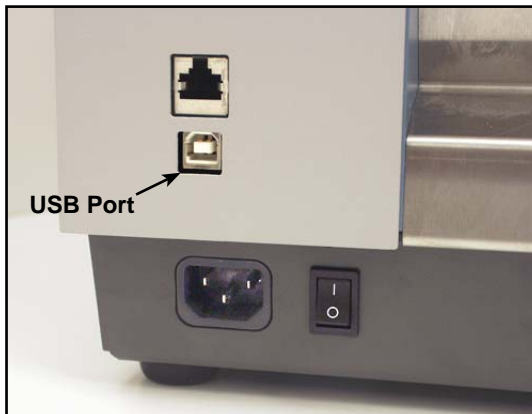
9. At the Ready to Install the Program screen, click **Install**. The Installing Pitney Bowes (or Secap) Addressing Printer window appears indicating the program features are being installed.
10. Click **Finish** to close the install Wizard.

Section 1 - Installing the Printer Driver - DAxxS/DAxxF with USB

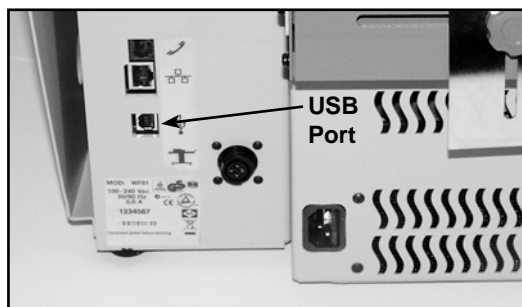
11. Keep the install CD in the CD-DVD drive. Plug in the USB cable between the printer and PC and turn on the printer.



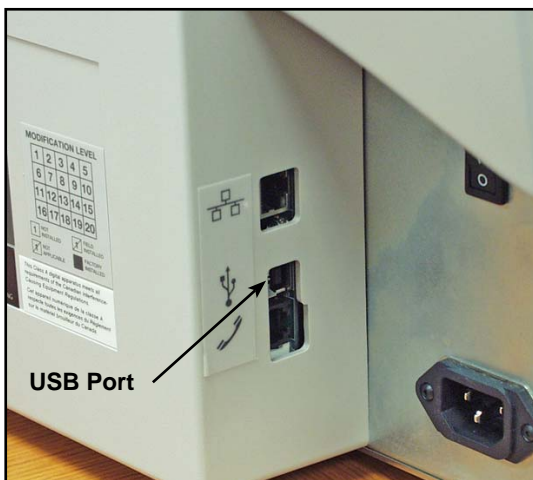
DA30S/DA50S/DA55S Printer



DA70S/DA75S Printer



DA80F Printer



DA95F Printer

Refer to the appropriate page to continue the USB installation process based on operating system:

- ▶ If you are installing on a Windows 7 system, go to page 8.
- ▶ If you are installing on a Windows Vista system, go to page 11.
- ▶ If you are installing on a Windows XP system, go to page 13.

Section 1 - Installing the Printer Driver - DAxxS/DAxxF with USB

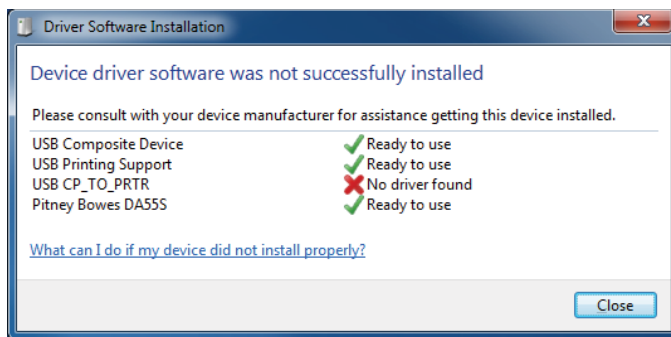
...continued from page 7 - [Windows 7](#)

12. An "Installing Device Driver" message displays from the taskbar. An icon taskbar appears that indicates software is being loaded.



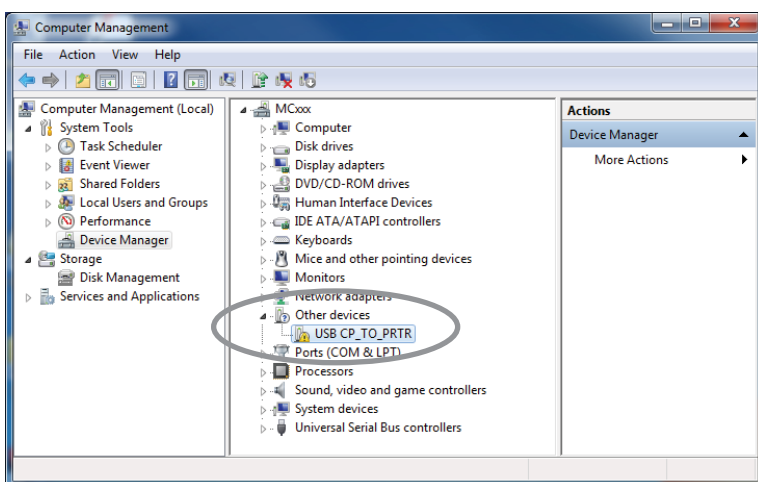
Software Being Loaded Icon on Taskbar

If you click on this icon, a status screen displays. The system will be unable to find the USB driver for the Addressing Printer Control Panel software. The failure is indicated with a red "X" on the status screen. This error must be manually resolved.



Status Screen for Driver Software Installation

13. Launch the Device Manager (Start >Control Panel>Device Manager). Right-click **USB CP_TO_PRTR** under Other Devices and select **Update Driver Software...**

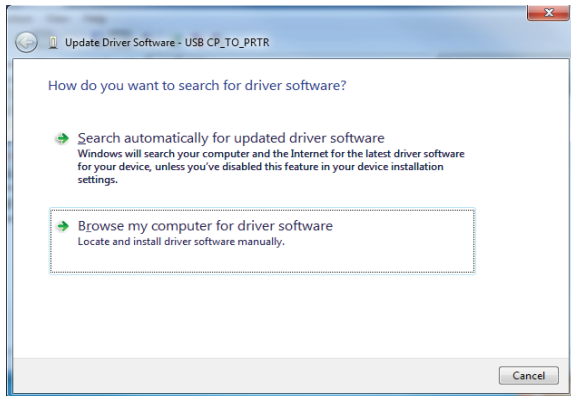


USB CP_TO_PRTR Device in Device Manager

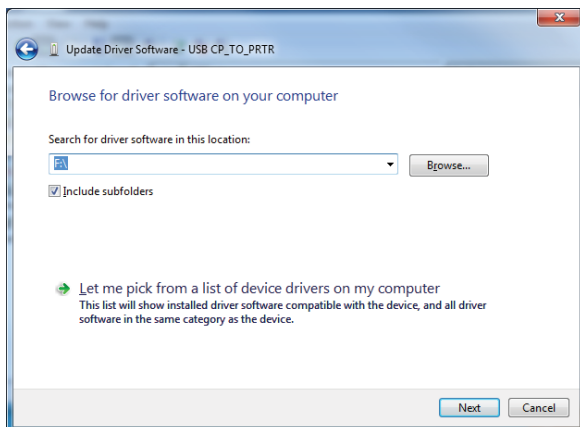
Section 1 - Installing the Printer Driver - DAxxS/DAxxF with USB

Windows 7

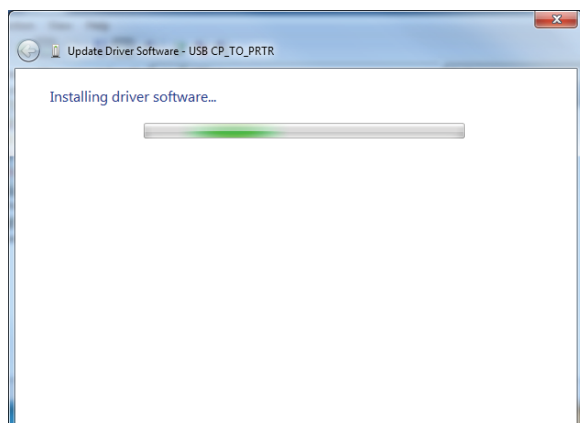
14. At the on the How do you want to search for driver software? screen, select **Browse my computer...** to access the driver software.



15. At the Browse for driver software on your computer screen, click **Browse...** Navigate to, and double-click the CD drive where the PB Global/SECAP disk resides. Click **Next** to continue.



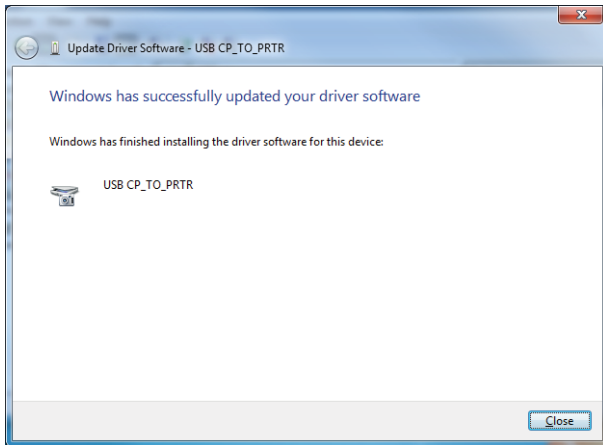
16. The system will search the disk for the USB driver and then display the Installing driver software screen while it installs the driver.



Section 1 - Installing the Printer Driver - DAXxS/DAXxF with USB

Windows 7

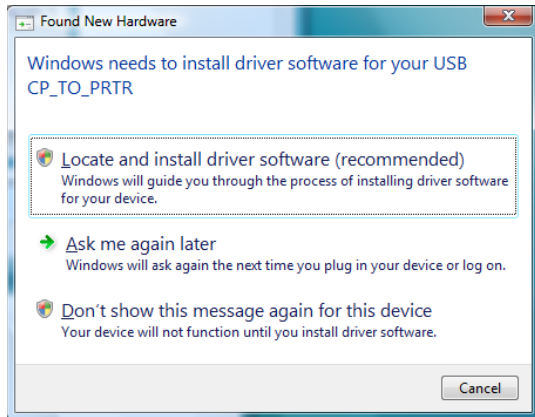
17. At the Windows has successfully updated your driver software screen, click **Close**. Then close the Device Manager window.



Section 1 - Installing the Printer Driver - DAxxS/DAxxF with USB

...continued from page 7 - [Windows Vista](#)

12. At the found New Hardware screen, select and click on **Locate and install driver software**.

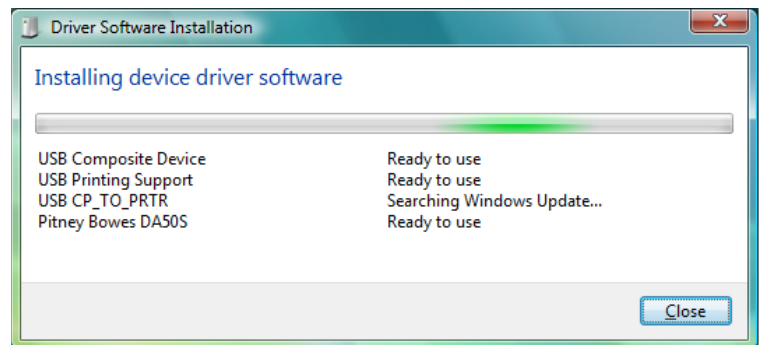


13. At the User Account Control screen, select **Continue**.

An "Installing Device Driver Software" message displays from the taskbar. An icon taskbar appears that indicates software being loaded. If you click on this icon, a status screen displays.



Software Being Loaded Icon on Taskbar



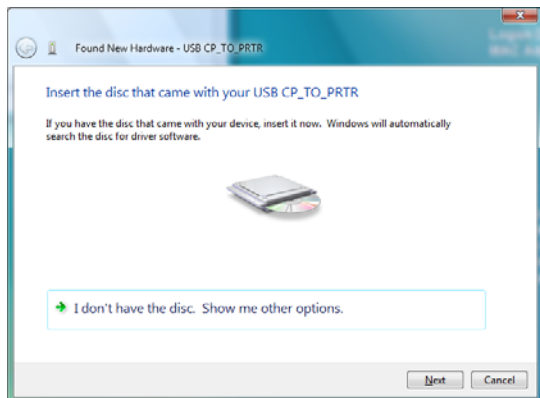
Status Screen from Software Icon on Taskbar

continued>

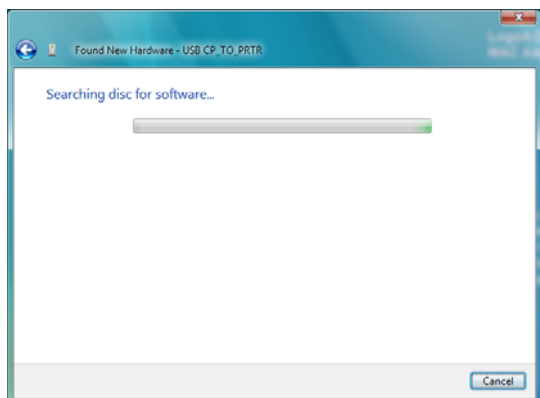
Section 1 - Installing the Printer Driver - DAXxS/DAXxF with USB

Windows Vista

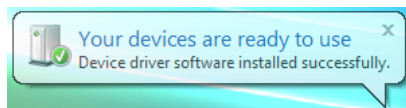
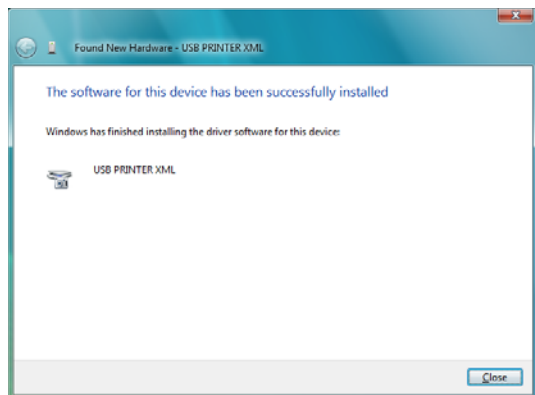
14. At the Insert the disc that came with your USB CP_TO_PTR screen, click **Next**.



A Searching disc for software screen... displays.



15. When finished, a Software for this device has been successfully installed screen displays. Click **Close** to finish. In addition, "Your devices are ready to use" message displays from the taskbar.



Message from Taskbar

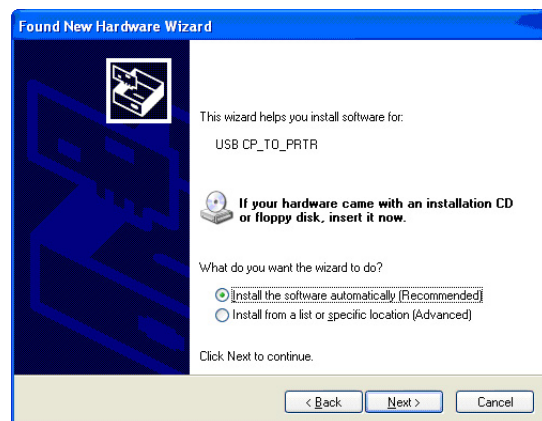
Section 1 - Installing the Printer Driver - DAXxS/DAXxF with USB

...continued from page 7 - [Windows XP](#)

12. At the Welcome to the Found New Hardware screen, click the **Yes, this time only** radio button, then click **Next**.



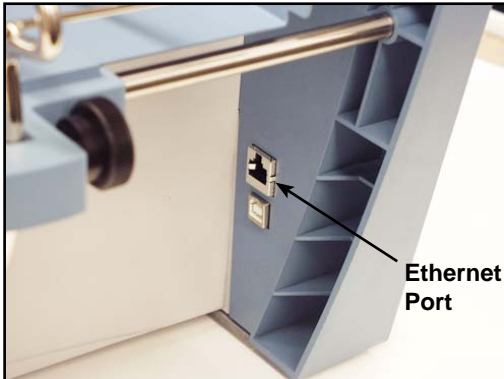
13. When prompted, click the **Install the software automatically (Recommended)** radio button, then click **Next**.



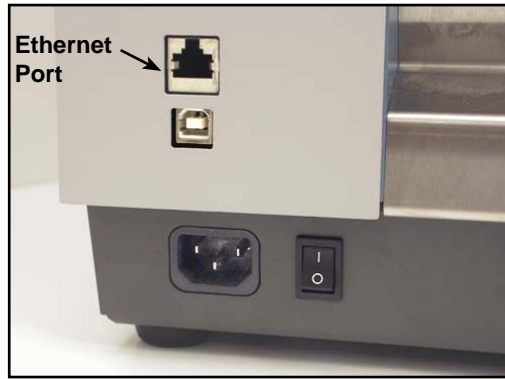
14. When the Completing the Found New Hardware Wizard appears, click **Finish**.

Section 2 - Installing the Printer Driver - DAxxS/DAxxF with Ethernet (Network)

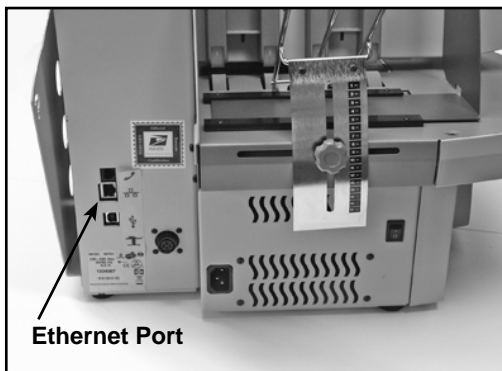
Plug in the Ethernet cable between the printer and network port. Make sure the PC is connected to the network as well and the printer is turned ON.



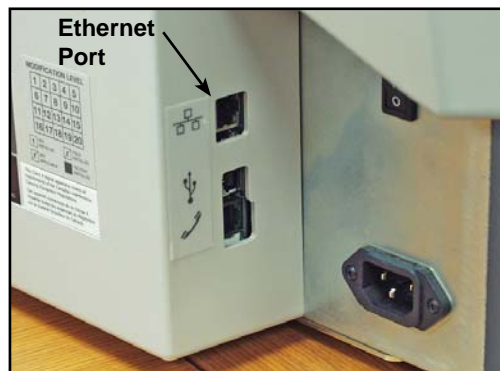
DA30S/DA50S/DA55S Printer



DA70S/DA75S Printer



DA80F Printer



DA95F Printer

Section 2 - Installing the Printer Driver - DAxxS/DAxxF with Ethernet Network

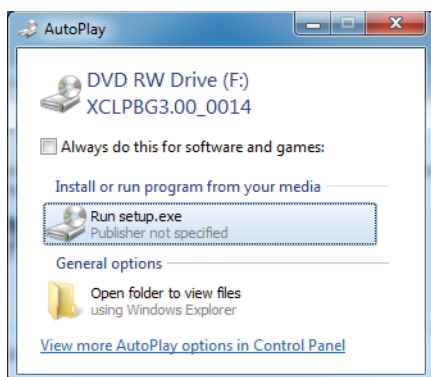
NOTES:

- The install procedures are identical between the Pitney Bowes Global CD and SECAP CD. The screen displays shown here represent a Pitney Bowes-branded system.
- The install steps are the same between the various Windows operating systems, *except as noted*.
- The screen figures represent the Windows XP operating system, *except as noted*.
- The Control Panel Software is installed as part of the printer driver install.

1. Insert the CD into the CD-DVD drive.

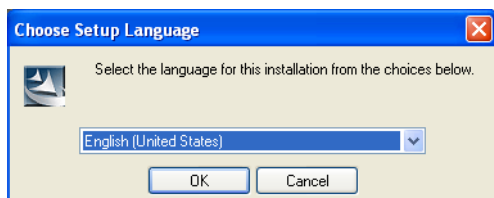
NOTE: If the program does not start automatically, click **Start** and select **Run**. Type **D:\Setup.exe**, (where **D:** represents your CD-DVD drive), and then click **OK**.

Windows 7/Windows Vista - At the AutoPlay screen, click on **Run Setup.exe** when it displays. At the User Account Control screen, select **Allow**.



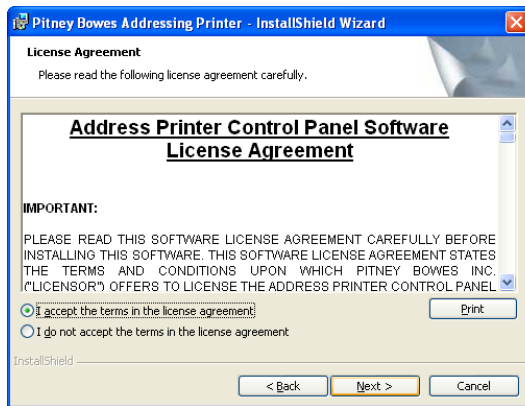
Windows 7/Windows Vista

2. The Choose Setup Language dialog box appears. Select the appropriate language from the drop-down list and click **OK**.



Section 2 - Installing the Printer Driver - DAxxS/DAxxF with Ethernet (Network)

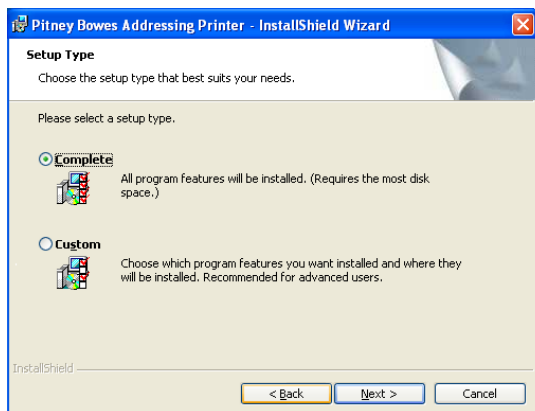
3. The Preparing to Install window appears. A progress bar indicates the system is extracting files.
4. The Welcome to the InstallShield Wizard for Pitney Bowes or (Secap) Addressing Printer window appears. Click **Next** to continue.
5. The License Agreement window appears. Click the **I accept the terms in the license agreement** radio button and then click **Next** to continue.



6. The Destination Folder window appears. Click **Next** to accept the default folder location.

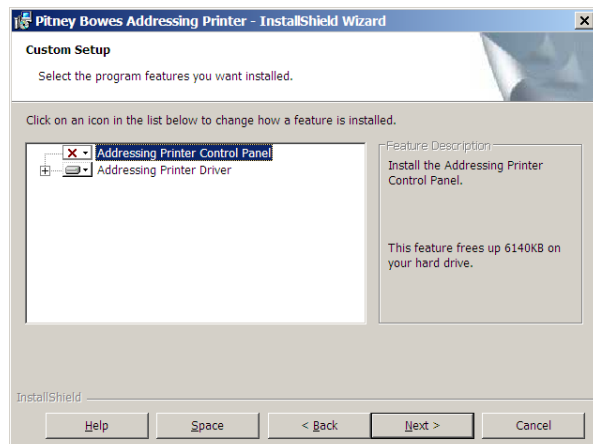
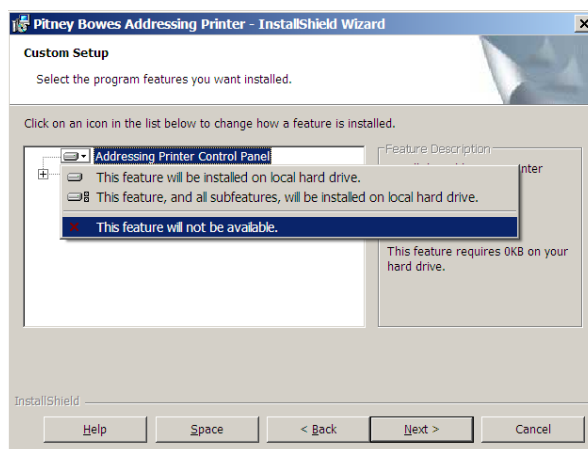
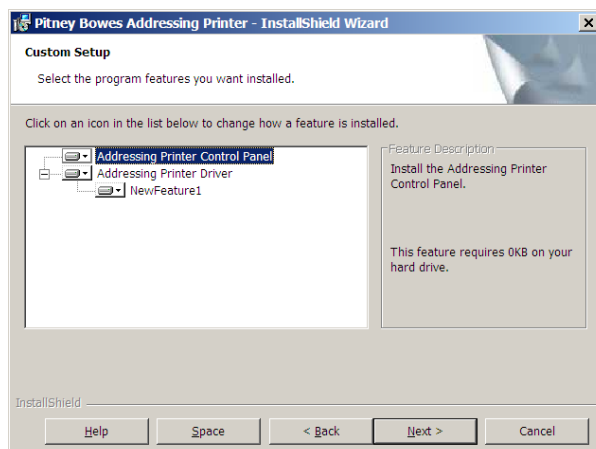
Section 2 - Installing the Printer Driver - DAXxS/DAXxF with Ethernet (Network)

7. The Setup Type window appears. Click **Next** to accept the default setting and install all of the program features.



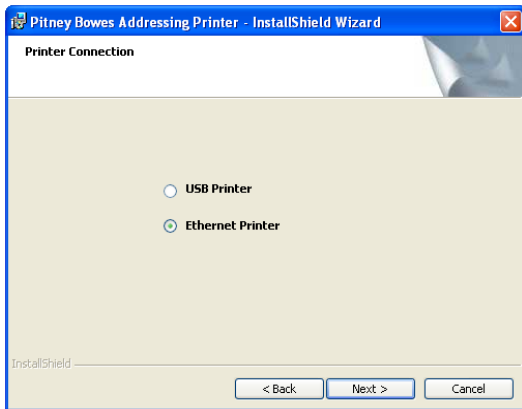
NOTE: We recommend performing both the Control Panel software and the printer driver installation. However, the printer driver can be installed without the Control Panel software. To install the printer driver only:

- Click the **Custom** radio button in the Setup Type window. The Custom Setup window appears.
- Click on the **Addressing Printer Control Panel** option, then select **This Feature will not be available.** from the list that appears.
- Click **Next** to continue.

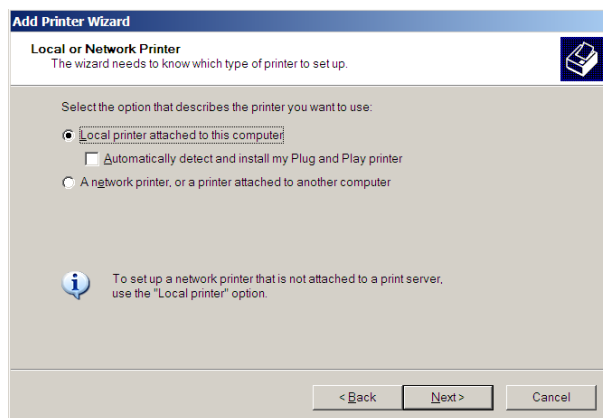


Section 2 - Installing the Printer Driver - DAxxS/DAxxF with Ethernet (Network)

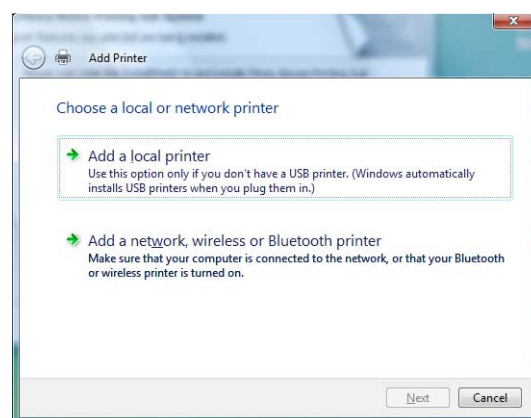
8. The Printer Connection window appears. Click the **Ethernet Printer** radio button, then click **Next**.



9. At the Ready to Install the Program screen, click **Install**. The Installing Pitney Bowes (or Secap) Addressing Printer screen appears indicating the program features are being installed.
10. Once the installation process is complete, click **Finish** on the InstallShield Wizard Completed screen. The Add Printer Wizard is launched. Click **Next** to continue.
- 11 The Local or Network Printer screen displays.
- A. *Windows XP* - Select **Local printer attached to this printer**. Make sure the Automatically detect and install my Plug and Play printer check box is *not* checked. Click **Next** to continue.
 - B. *Windows 7/Windows Vista* - Select **Add a local printer**. Click **Next** to continue.



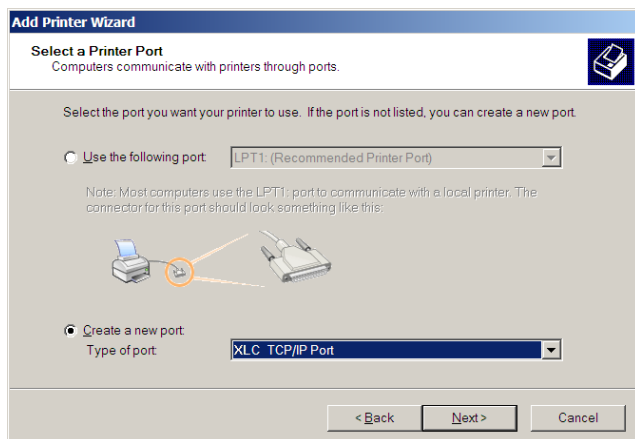
Windows XP



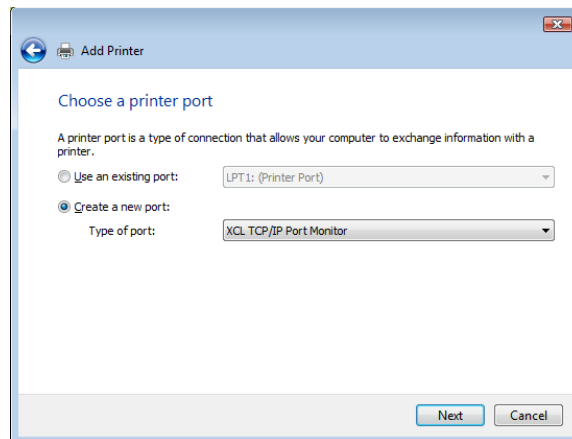
Windows 7/Windows Vista

Section 2 - Installing the Printer Driver - DAXxS/DAXxF with Ethernet (Network)

12. On the next screen select **Create a new port** radio button. Select **XCL TCP/IP Port Monitor** in the dropdown box.



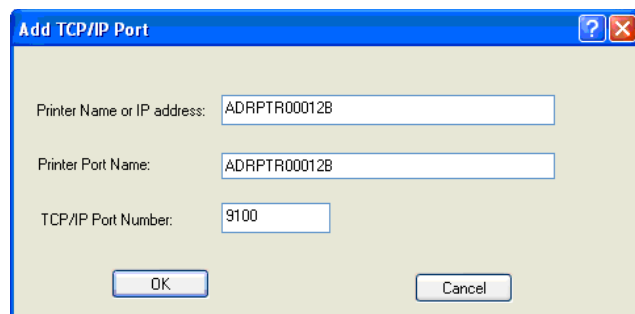
Windows XP



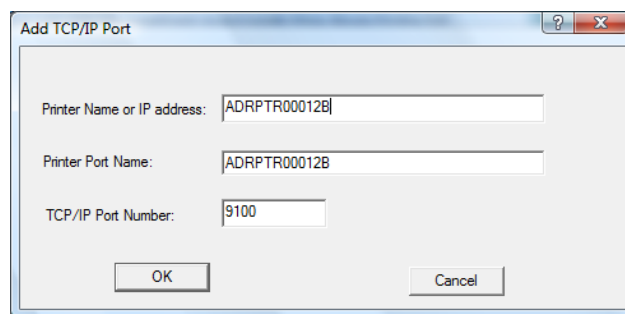
Windows 7/Windows Vista

13. The Add TCP/IP Port screen displays. Enter the IP address of the printer in the Printer Name or IP Address field. As you enter the IP address, the same text displays in the Port Name field. Click **OK** when done.

NOTE: You can obtain the device name or IP address from the printer LCD menu. Put printer Offline. Hold **Menu** button down until the Setup Menu displays. Scroll to *Option 5, Communications*, then press **Enter**.



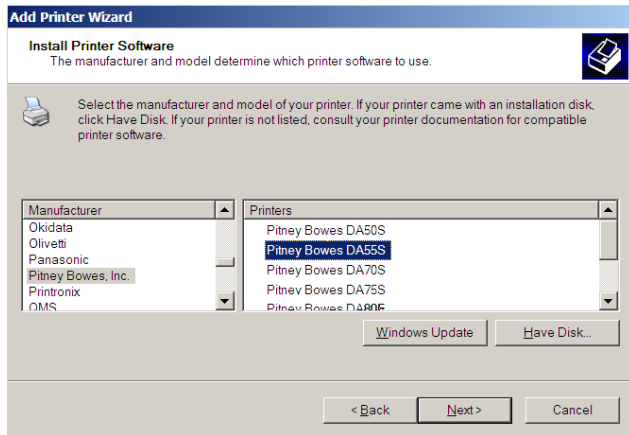
Windows XP



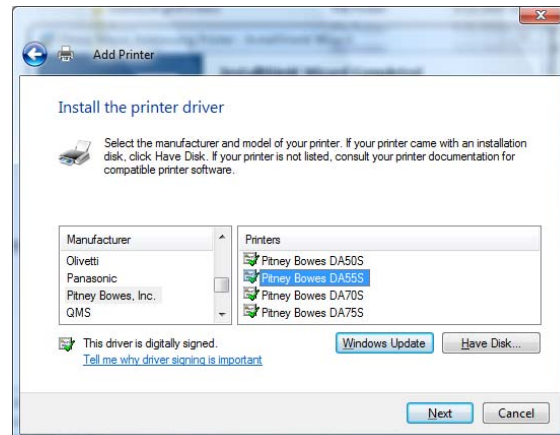
Windows 7/Windows Vista

Section 2 - Installing the Printer Driver - DAXxS/DAXxF with Ethernet (Network)

14. On the next screen, select the appropriate company (**Pitney Bowes, Inc.** or **Secap**) in the Manufacturer pane, and the appropriate printer model in the Printers pane. Then click **Next**.



Windows XP



Windows 7/Windows Vista

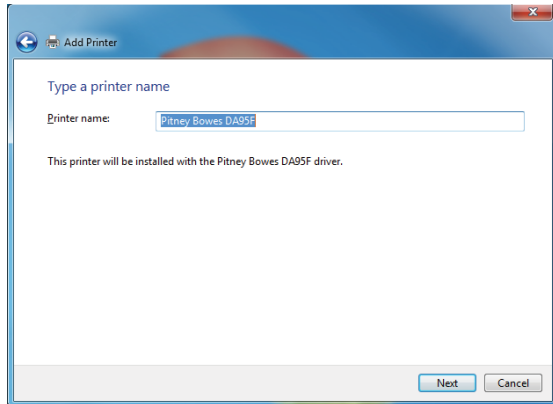
Refer to the appropriate page to continue the Ethernet installation process based on operating system:

- ▶ If you are installing on a Windows 7 system, go to page 21.
- ▶ If you are installing on a Windows Vista system, go to page 23.
- ▶ If you are installing on a Windows XP system, go to page 25.

Section 2 - Installing the Printer Driver - DAXxS/DAXxF with Ethernet (Network)

...continued from page 7 - [Windows 7](#)

15. Verify the name shown in the Printer name field is correct, or enter a different printer name. Click **Next** to continue.



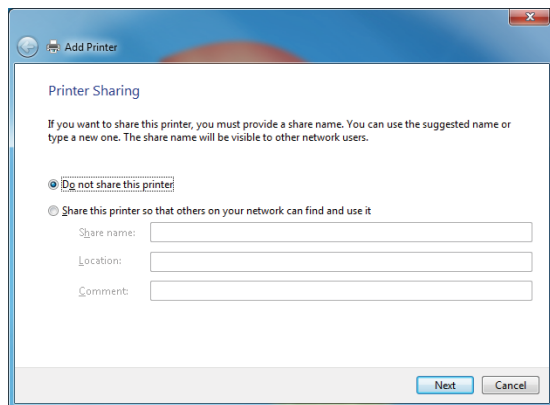
Windows 7

16. Select **Share this printer so that others on your network can find and use it**, and then enter the printer name in the Share name field.

OR

Select **Do not share this printer** if you do not want to share this printer with others on the network.

Click **Next** to continue.



Windows 7

Section 2 - Installing the Printer Driver - DAXxS/DAXxF with Ethernet (Network)

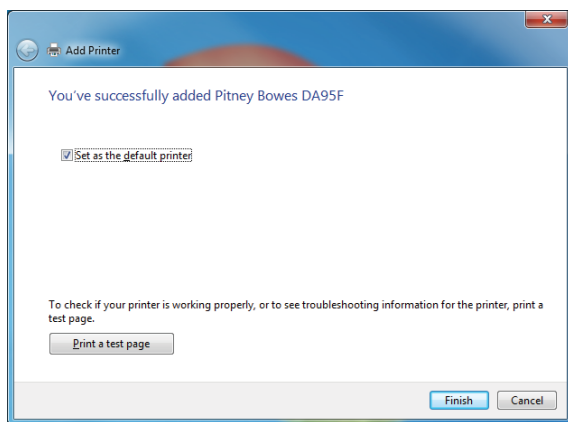
Windows 7

17. Uncheck the **Set as the default printer** box.

NOTE: Since some applications create output that is based on the page size of the default printer, we recommend that you do not make any AddressRight printer the default printer.

If you would like to print a test page, click **Print a test page** and click **Finish**; otherwise just click **Finish**.

NOTE: If you choose to print a test page, you need to have a #10 or DL envelope loaded in the printer.



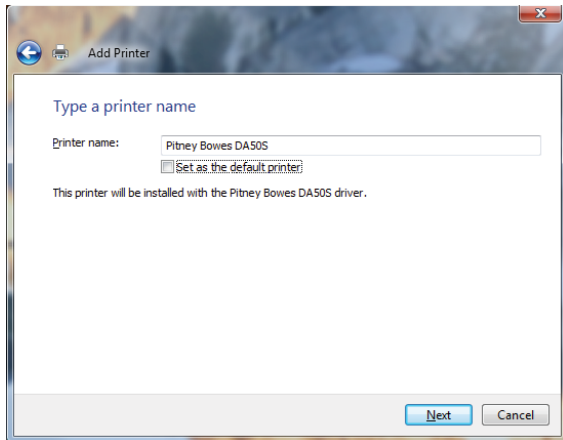
Windows 7

Section 2 - Installing the Printer Driver - DAxxS/DAxxF with Ethernet (Network)

...continued from page 7 - [Windows Vista](#)

15. Verify the name shown in the Printer name field is correct, or enter a different printer name. Uncheck the **Set as the default printer** box. Click **Next** to continue.

NOTE: Since some applications create output that is based on the page size of the default printer, we recommend that you do not make any AddressRight printer the default printer.



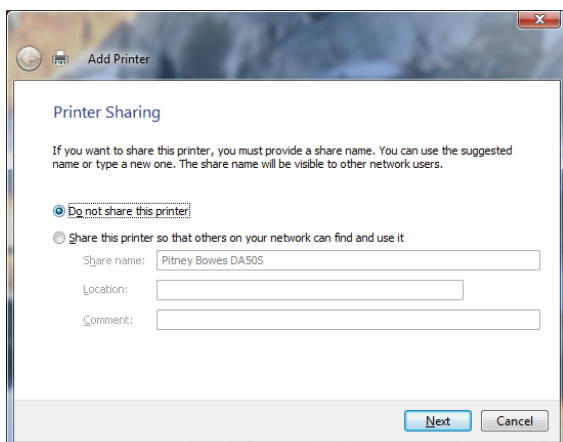
Windows Vista

16. Select **Share this printer so that others on your network can find and use it**, and then enter the printer name in the Share name field.

OR

Select **Do not share this printer** if you do not want to share this printer with others on the network.

Click **Next** to continue.



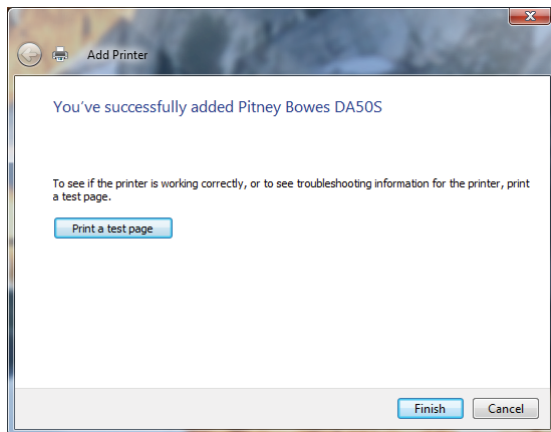
Windows Vista

Section 2 - Installing the Printer Driver - DAXxS/DAXxF with Ethernet (Network)

Windows Vista

17. If you would like to print a test page, click **Print a test page** and click **Finish**; otherwise just click **Finish**.

NOTE: If you choose to print a test page, you need to have a #10 or DL envelope loaded in the printer.



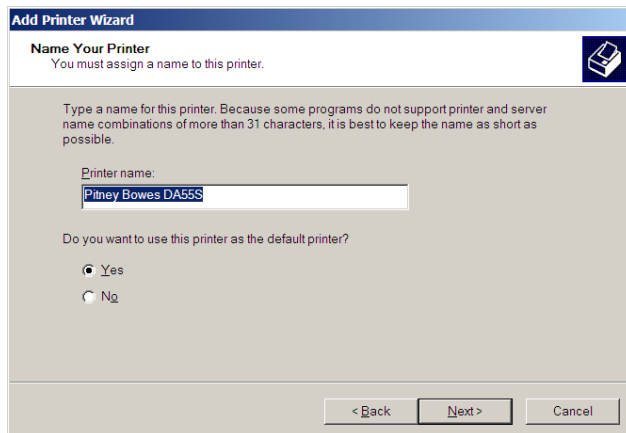
Windows Vista

Section 2 - Installing the Printer Driver - DAXxS/DAXxF with Ethernet (Network)

...continued from page 20 - [Windows XP](#)

15. Verify the name shown in the Printer name field is correct, or enter a different printer name. Select **No** to the Do you want to use this printer as the default printer field. Click **Next** to continue.

NOTE: Since some applications create output that is based on the page size of the default printer, we recommend that you do not make any AddressRight printer the default printer.

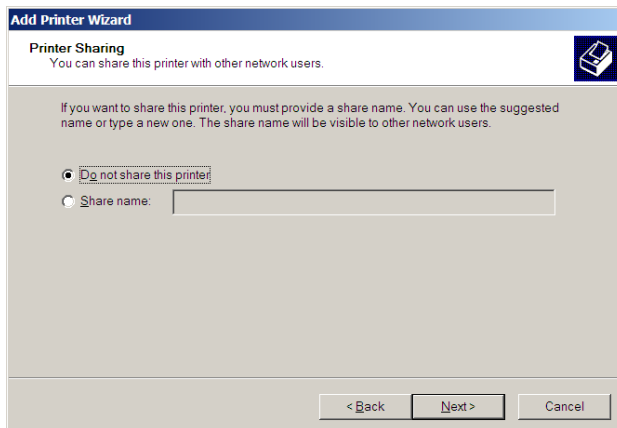


The screenshot shows the 'Add Printer Wizard' dialog box with the title 'Name Your Printer'. Below the title, it says 'You must assign a name to this printer.' There is a text box labeled 'Printer name:' containing the text 'Pitney Bowes DA55S'. Below the text box, it asks 'Do you want to use this printer as the default printer?' with two radio buttons: 'Yes' (selected) and 'No'. At the bottom, there are three buttons: '< Back', 'Next >', and 'Cancel'.

Windows XP

16. The Printer Sharing screen displays. You can select **Share name** if you want to share the printer, and then enter the printer name in the share name field; or Select **Do not share this printer** if you do not want to share this printer with others on the network.

Click **Next** to continue.



The screenshot shows the 'Add Printer Wizard' dialog box with the title 'Printer Sharing'. Below the title, it says 'You can share this printer with other network users.' There is a text box labeled 'Share name:' which is empty. Above the text box, it says 'If you want to share this printer, you must provide a share name. You can use the suggested name or type a new one. The share name will be visible to other network users.' There are two radio buttons: 'Do not share this printer' (selected) and 'Share name:'. At the bottom, there are three buttons: '< Back', 'Next >', and 'Cancel'.

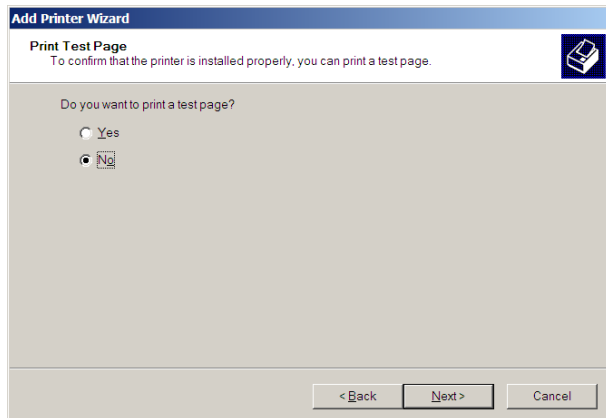
Windows XP

Section 2 - Installing the Printer Driver - DAxxS/DAxxF with Ethernet (Network)

Windows XP

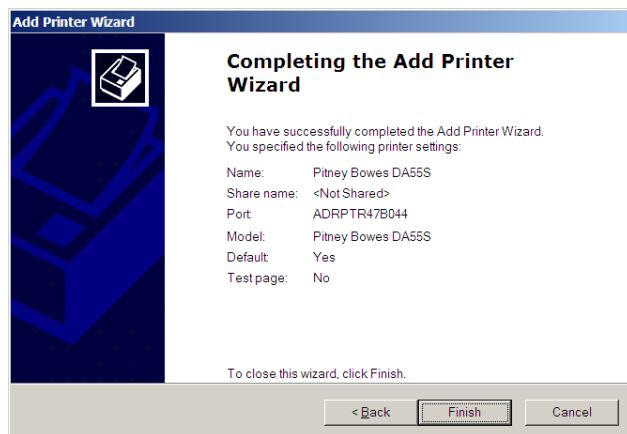
17. The Print a Test page screen displays. Select **Yes** or **No** in the field to print a test page. Click **Next** to continue.

NOTE: If you choose to print a test page, you need to have a #10 or DL envelope loaded in the printer.



Windows XP

18. The Add a Printer Wizard or InstallShield Wizard complete screen displays. Click **Finish**.



Windows XP